Cadbury Heath Healthcare Patient Newsletter (April 2026)

Welcome to the first edition of the Cadbury Heath Healthcare Newsletter for 2026.

Opening Times:

Monday: 07:30-18:30

Tuesday: 07:30 – 18:30/ 18:30-20:00 extended access

Wednesday: 07:30 – 18:30

Thursday: 07:30 – 18:30

Friday: 07:30 – 18:30

'Be the reason someone smiles today. Be the reason someone feels loved and believes in the goodness in people' (Roy T Bennett 'The Light in the Heart').

PRACTICE NEWS:

Since our last newsletter we have welcomed to Cadbury Heath Healthcare Natasha Seeley.

We have said goodbye to Dr Carrie St John Wright and Dr Robynne George.

Dr Becky Ross-Browne is covering Dr Ingham's maternity leave.

Cadbury Heath Healthcare Gardening Club

Wellbeing Garden

We have been lucky enough to secure funding to create a wellbeing garden to be enjoyed by our patients and staff.

Would you like to come and spend a couple of hours every other week to help keep the weeds down and be part of this amazing project.

Please just come along to the surgery every other Wednesday 1pm-3pm, bring your gardening gloves and get stuck in.

No experience needed. This project will resume in the Spring, please look out for further information.

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Bank Holidays:

3rd of April 2026 Good Friday

6th of April 2026 Easter Monday

Please note that the practice is closed over all UK Bank Holidays.

If you need medical advice when we are closed, please call NHS 111.

COVID-19 Vaccine

The COVID-19 vaccine helps protect against COVID-19, which can be a serious or life-threatening illness for some people. It's usually offered on the NHS in spring and early winter to people who need extra protection from COVID-19.

You may be offered a COVID-19 vaccine in spring if you:

- **are aged 75 or over**
- **are aged 6 months to 74 years and have a weakened immune system because of a health condition or treatment**
- **live in a care home for older adults**

We will be contacting those patients that are eligible for the Spring booster with details of how to book an appointment.

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Friends and Family

- In the past I experience a struggle to get an appointment or speak to anyone. However, this day I received excellent service credit to the team.
- don't like telephone appointments
- Trying to get a doctor's appointment is a challenge in a short time waiting needs to be improved
- Difficulty in getting an appointment. However once seeing a practitioner very good ‘service’
- this is the first time a nurse who was taking bloods told me exactly what the tests were for. This was greatly appreciated. I didn’t ask the question the nurses explained everything.
- The phones were extremely busy, but through the website I got a face-to-face appointment promptly and a helpful consultation

Saturday Clinic

18th of April 2026

Covid 19 booster clinic.

We will be holding clinics on a Saturday once a month, please look out for further information.

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AVT (Ambient-voice-technology)

We are always looking for ways to improve your care.

Our clinicians are now using Heidi Health AI scribe, an ambient voice technology tool (AVT), to help with notetaking and admin tasks during appointments. This means your clinician can focus even more on you!

If you don't wish for Heidi to be on in your consultations, just let your clinician know.

If you want to know more? Please visit our website:

Heidi AI Scribe « Cadbury Heath Healthcare

We'd love to hear your thoughts on AVT, give your feedback here:

https://forms.office.com/e/zRYZFeyprA

Appointment Booking

Fron the 1st of April our phone lines and eConsult system will be live from 08:00am-18:30 Monday – Friday.

Our eConsult system should only be used for routine and admin queries (nothing urgent please).

For any urgent on the day medical needs please call us or pop in to speak to one of our reception team.

Cadbury Heath HealthCare, Parkwall Road, Barrs Court, Bristol BS30 8HS
Tel: 0117 9805700

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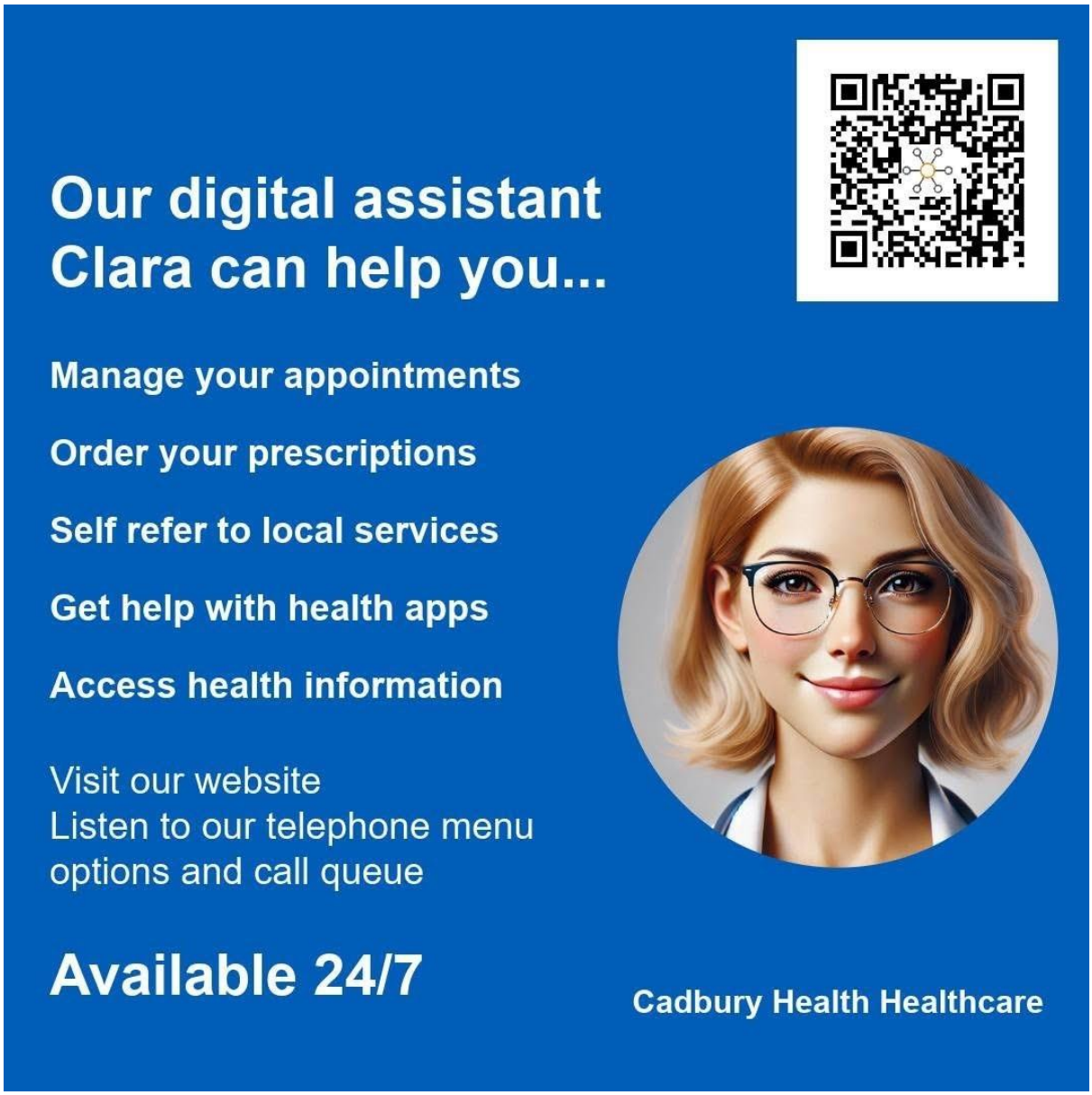

Clara our digital assistant is now live on our website (she will pop up in the bottom right-hand corner)

Clara is a chat bot that can help you with general enquiries and signpost you to the most appropriate service and Clara is available 24/7.